



## Presentation to the Senate Special Committee on Aging

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### Documents

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**JOINT STATEMENT ON PREVENTING AND RESOLVING ETHICAL CONFLICTS INVOLVING HEALTH CARE PROVIDERS AND PERSONS RECEIVING CARE**

The following statement was developed and approved by the House of Delegates of the Canadian Medical Association, the Council of the Canadian Nurses Association and the Council of the Canadian Association of Physiotherapists.

**Purpose**

The purpose of this statement is to provide a framework for the resolution of ethical conflicts involving health care providers and persons receiving care. It is intended to guide the development of policies and procedures that address these conflicts in a fair and equitable manner.

**Principles**

The following principles should guide the resolution of ethical conflicts:

- 1. The interests of the patient or person receiving care are paramount.
- 2. All parties involved in the conflict should be given an opportunity to be heard.
- 3. The resolution process should be fair, equitable and transparent.
- 4. The resolution process should be conducted in a timely manner.
- 5. The resolution process should be conducted in a confidential manner.
- 6. The resolution process should be conducted in a respectful manner.
- 7. The resolution process should be conducted in a collaborative manner.
- 8. The resolution process should be conducted in a non-adversarial manner.
- 9. The resolution process should be conducted in a non-judicial manner.
- 10. The resolution process should be conducted in a non-binding manner.

**Resolution Process**

The resolution process should be conducted in a non-adversarial manner. It should be conducted in a collaborative manner. It should be conducted in a non-judicial manner. It should be conducted in a non-binding manner.

# Joint statement on preventing and resolving ethical conflicts involving health care providers and persons receiving care

<https://policybase.cma.ca/en/permalink/policy202>

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## Documents

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