



## Patient Charter

<https://policybase.cma.ca/en/permalink/policy10190>

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Health systems, system funding and performance

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The Canadian Medical Association calls on each province and territory to implement a Patient Charter within a national framework that includes: - the rights and expectations of patients with respect to the quality and timeliness of health care - the responsibilities of patients with respect to their health and health care - a mechanism for patients to register concerns and complaints about the quality and timeliness of their health care - a mechanism for the redress of patient complaints.