



## Patient Charter

<https://policybase.cma.ca/en/permalink/policy10190>

Policy Type:	Policy resolution
Last Reviewed:	2018-Mar-03
Date:	2011-Aug-24
Topics:	Health care and patient safety Health systems, system funding and performance
Resolution:	The Canadian Medical Association calls on each province and territory to implement a Patient Charter within a national framework that includes: - the rights and expectations of patients with respect to the quality and timeliness of health care - the responsibilities of patients with respect to their health and health care - a mechanism for patients to register concerns and complaints about the quality and timeliness of their health care - a mechanism for the redress of patient complaints.



## Standardized perioperative efficiency and quality performance indicators

<https://policybase.cma.ca/en/permalink/policy10186>

Policy Type:	Policy resolution
Last Reviewed:	2018-Mar-03
Date:	2011-Aug-24
Topics:	Health systems, system funding and performance Physician practice/ compensation/ forms
Resolution:	The Canadian Medical Association supports the development and adoption of standardized perioperative efficiency and quality performance indicators to: - establish performance targets, - track progress, - pursue continued improvements against those targets.