



Patient Charter

<https://policybase.cma.ca/en/permalink/policy10190>

Policy Type: Policy resolution

Last Reviewed: 2018-03-03

Date: 2011-08-24

Topics: Health care and patient safety

Health systems, system funding and performance

Resolution: GC11-42

The Canadian Medical Association calls on each province and territory to implement a Patient Charter within a national framework that includes: - the rights and expectations of patients with respect to the quality and timeliness of health care - the responsibilities of patients with respect to their health and health care - a mechanism for patients to register concerns and complaints about the quality and timeliness of their health care - a mechanism for the redress of patient complaints.